

How Tax Desk cut ISO 27001 audit prep from months to hours, strengthening client trust



Tax Desk is a Hungary-based specialist tax consultancy serving professional firms and corporate clients nationwide. With around 55 employees and a multi-million pound annual turnover, the firm's reputation for precision, confidentiality, and client confidence sits at the heart of its success.

Primary contact: Nick Aston, Director

Compliance context: ISO 27001 accreditation and ongoing surveillance audits

The Challenge

As Tax Desk's client base grew, so did the scrutiny from regulators and corporate partners. The firm needed to achieve and maintain ISO 27001 certification to demonstrate its information-security maturity and protect its trusted reputation.

Before working with Protects, compliance management was handled through manual spreadsheets, scattered documents, and consultant-driven processes. Preparing for each surveillance or external audit was a major drain on resources – weeks of data gathering, version chasing, and evidence checks. The process was expensive, time-consuming, and stressful.

Leadership recognised that whilst ISO 27001 was essential for reputation and client assurance, the old approach simply wasn't sustainable. They wanted a more efficient, centralised way to manage evidence, track risk, and keep their certification audit-ready all year round.

The Solution

Tax Desk partnered with Protects to streamline every part of their ISMS lifecycle. What had once been a fragmented, consultant-heavy process became a single, integrated compliance environment.



Complete Framework

ISO 27001 framework content, from policies to control mapping, all accessible through an intuitive dashboard



Centralised Evidence

Risk Register, Asset Register, and Document Hub ensured every piece of evidence was live, allocated, and accountable



Integrated Training

Staff training covering cybersecurity awareness, data protection, and ISO 27001 principles completed directly within the platform

Every update was task-assigned and tracked, whilst staff training, covering cybersecurity awareness, data protection, and ISO 27001 principle, was completed directly within the platform. Instead of lengthy email trails or external spreadsheets, directors could see real-time progress and audit readiness in one place.



Setup was quick and simple, transforming what had previously cost tens of thousands and taken months into a streamlined, transparent, and auditable process at a fraction of the cost.

The Results

The difference was immediate. **Audit preparation time fell from months to hours**, with all evidence, risk assessments, and user training available in just a few clicks.

The latest surveillance audit was completed smoothly, with the auditor commending the structure and accessibility of the ISMS. For the Tax Desk leadership team, the platform didn't just reduce admin – it restored confidence in their compliance posture and eliminated the uncertainty of traditional ISO management.

Beyond operational efficiency, the benefits have been strategic. Holding ISO 27001 with demonstrable control and clarity has enhanced Tax Desk's professional standing, reducing client due-diligence friction and shortening onboarding cycles with new partners who recognise the firm's strong information security and governance credentials.

"We no longer fear a regulator or client asking for evidence. Protects gives us everything we need instantly."

– Nick Aston, Director, Tax Desk

The Outcome

Today, Tax Desk continues to maintain its ISO 27001 certification confidently, with ongoing monitoring, updates, and staff training managed entirely through Protects.

By embedding Protects into daily operations, the firm has turned compliance from a reactive task into a continuous, visible proof of trust – **protecting its reputation whilst freeing its people to focus on client delivery**.

